

How-To Guide for Mobile Banking

Mobile Banking is just like banking online with NetTeller except you can do it using your smartphone. Our Mobile Banking uses an encrypted Internet connection.

It recognizes that you're using a smartphone and reconfigures the online screens to fit your phone for easy viewing and navigation.

If you don't have a NetTeller (online Banking) Account, talk to a Customer Service Representative at one of our Citizens State Bank locations to sign up. Getting started is as easy as 1-2-3 ... and it's free!

1. Go to www.csbnow.mobi on your phone
2. Enter in your NetTeller user name
3. Enter in your NetTeller password



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Lena: 102 W. Main St., Lena, IL 61048
(815) 369-4524

Stockton: 133 W. Front Ave., Stockton, IL 61085
(815) 947-3366

Freeport: 1525 S. Forest Rd., Freeport, IL 61032
(815) 801-4524

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www.csbnow.com

How-To Guide for Text Banking

Text Banking gives you 24-hour access to your bank account, wherever you go. With our Text Banking program, you can check your account balance, view your transaction history, transfer money, and more.*

To use Text Banking, send any of the commands listed below to our Text Banking Short Code. Within seconds, you will receive a text response with your requested information.

Text Banking Short Code: 39257

ENROLL CSB to enroll in text banking

BAL to view the balance of all enrolled accounts

BAL + last 4 digits of account or **pseudo name** to view a single accounts balance (Ex: **BAL 6789**)

HIST to view the last 5 transactions of all enrolled accounts

HIST + last 4 digits of account or **pseudo name** to view a single accounts history (Ex: **HIST 6789**)

XFER + from acct + to acct + amount to transfer funds between enrolled accounts (Ex: **XFER 6789 3456 5.00**) Once your request is processed, you will receive a confirmation number for your records.

HELP to view a list of all commands

SUSPEND or **STOP** immediately suspends the Text Banking service for the enrolled user.

* Standard text messaging rates will apply.



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